



PRIVACY POLICY:

"We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone."

SECURITY POLICY

"Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet."

Shipping Policy/Delivery Policy

"Please be assured that your items will ship out within two days of purchase. We determine the most efficient shipping carrier for your order. The carriers that may be used are: U.S. Postal Service (USPS), United Parcel Service (UPS) or FedEx. Sorry but we cannot ship to P.O. Boxes.

If you're trying to estimate when a package will be delivered, please note the following: Credit card authorization and verification must be received prior to processing. Federal Express and UPS deliveries occur Monday through Friday, excluding holidays. If you require express or 2 day shipping, please call us at 704-843-8248 for charges.

SHIPPING AND HANDLING COSTS:

Shipping will be charged when an order is placed.

PLEASE NOTE: Out of state orders WILL NOT be charged sales tax. In state orders will be charged 7.8% sales tax

RETURN POLICY

At Sweet T Flowers, we try our very best to ensure that you receive the highest quality product. However, sometimes things happen outside of our control, such as a shipping and/or delivery issue. If an issue occurs with your received product, please contact us at [704-843-8248](tel:704-843-8248) within 24 hours of receiving your "gift" so that we may work together to find a solution. Although we cannot offer you a full refund, we will gladly substitute your product with a new one.